

TERMS AND CONDITIONS

COMPLIMENTARY GAUTRAIN CARD

Complimentary Gautrain cards issued to you at traffic intersections are standard Gautrain cards and can be used to access the Gautrain's train and bus services, as well as the parking services. Your use of the Complimentary Gautrain cards is subject to these Terms and Conditions ("Terms and Conditions").

The Small Print

- These Terms and Conditions are applicable to you when you accept and use the Complimentary Gautrain Card and with such acceptance and use you are deemed as agreeing to these Terms and Conditions which are between you and Bombela Concession Company (RF) (Pty) Ltd ("BCC").
- The Complimentary Gautrain cards will be distributed at selected traffic intersections over a limited period and whilst stocks last.
- Traffic intersections at which complimentary cards are distributed will be selected at the sole discretion of the BCC.
- Some complimentary Gautrain cards may be pre-loaded with pay-as-you-go value of R174 (one hundred and seventy four Rands), BCC nor its contractors, subcontractors or affiliates guarantee the value on any Gautrain complimentary card.
- To check the balance on the Complimentary Gautrain cards you will need to:
 - link the Complimentary Gautrain card to a registered profile that has been created at www.gautrain.co.za or on the Gautrain App.
 - visit a Ticket Office or a Ticket Vending Machine at any Gautrain station.
- Complimentary Gautrain cards may be used to access the Gautrain's train, bus and parking services and use thereof is subject to the Gautrain Rules which are available on the Gautrain website www.gautrain.co.za.
- All Gautrain cards are valid for 5 (five) years from date of manufacture and must be replaced upon validity end date. The validity end date of the complimentary card can be viewed using a Ticket Vending Machine at any Gautrain station, or online by registering an account and linking the complimentary card to a profile at www.gautrain.co.za.
- Promotions are not open to any director, member, partner, employee or agent of BCC, Gautrain Management Agency, their contractors and subcontractors or consultant to the promoter or any other person who directly or indirectly controls or is controlled by the promoter; or to a supplier of goods or services in connection with this promotion.
- Gautrain reserves the right to amend, cancel, suspend or terminate the promotion without prior notice.

